



Inspection Report

Roberta Kirshner
P.O. Box 841
Durham, CA 95938

Customer ID: **3769**
Certificate: **93-C-0504**
Site: 002
ROBERTA KIRSHNER

Type: ROUTINE INSPECTION
Date: 08-JAN-2024

2.40(b)(2)

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

There are two deer at the facility and the male deer has overgrown hooves. The front hooves are significantly longer than normal, with the two hooves appear almost touching in the front, and angling upward, which is impacting the stance of the deer. The attending veterinarian worked with the farrier to trim the feet of Cliff the male deer on 16 January 2024.

The young female tiger "Shera", born on Father's Day 2023 at the facility, appeared to have decreased muscle mass and instability in the hind end. Discussed adequate calcium supplementation for a growing tiger transitioning to meat diet with the licensee and after inspection with the Attending Veterinarian (AV). Another veterinarian had been out to the facility just before inspection and left pain medication, but the AV had not been contacted until after inspection, examined her and has plans to further workup the lameness and re-evaluate the diet.

The facility shall establish and maintain an adequate program of veterinary care that includes appropriate methods to diagnose and control disease, including adequate hoof/nail care and management of orthopedic diseases and prevention of injuries. The AV visited on 16 January 2024, and trimmed Cliff's hooves and examined Shera, with plans for further workup.

Correct by: 01/16/2024

2.75(a)

Records: Dealers and exhibitors

There was no record of inventory recorded on APHIS form 7005 for two adult house cats being housed in the same room as covered species (ferrets and sugar gliders). Complete and accurate records are needed to ensure each animal's identity can be known with certainty and to facilitate the ability to trace all animals. The licensee shall make, keep, and maintain records or forms which fully include any offspring born of any animal while in his or her possession or under his or her control. Corrected at the time of inspection.

Correct by: 01/08/2024

3.6(b)(4)

Primary enclosures.

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care

Date:
02-FEB-2024

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:
02-FEB-2024



Inspection Report

Two adult cats were in an enclosure with a single stool as the only elevated resting surface in their enclosure, which is insufficient for the number of animals present. The stool is approximately 4 inches by 5 inches on the top surface. This space is insufficient for 2 adult cats to rest comfortably. Elevated resting surfaces allow cats to engage in species-typical behaviors and cats that are not provided with this environmental complexity may experience unnecessary distress. Corrected at the time inspection by placing a second resting surface.

Correct by: 01/08/2024

3.125(a)

Facilities, general.

The den boxes in 6 of the enclosures housing large exotic cats had damage to top surfaces leaving large protruding wood splinters, exposed screws, and holes. These surfaces, if not repaired, could lead to injury and/or entrapment of the animals. Outdoor housing facilities shall be structurally sound and maintained in good repair to protect the animals from injury.

Correct by 02/05/2024

3.150(e)

Facilities, general.

There were 2 bottles of cleaning solution stored on a shelf beneath the sink in the bird food preparation area. Spillage of toxic substances in food preparation areas represents a potential risk to the health and welfare of the animals. Substances, such as cleaning supplies, that are harmful to the birds, but required for normal husbandry practices, must not be in food storage and preparation areas. These substances may be stored in cabinets in the animal areas, provided they are stored in properly labeled containers that are adequately secured to prevent potential harm to the birds. This was corrected at the time of inspection by moving the cleaning supplies to a cabinet.

Correct by: 01/08/2024

3.153(a)(1)(i)

Primary enclosures.

Sharp points were found in 1 large outdoor aviary containing macaws. Several of the metal nest boxes in the Macaw flight had chewed, irregular, sharp edges on the top and corner perching areas. All 8 large macaws were free flighted in the enclosure with access to the sharp points. The primary enclosure must be constructed and maintained so that they have no sharp points that could potentially injure the birds.

Correct by: 1/22/2024

3.154

Environment enhancement to promote psychological well-being.

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care

Date:
02-FEB-2024

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:
02-FEB-2024



Inspection Report

The facility did not have a documented environmental enhancement plan to promote psychological well-being of their avian species as required by the Animal Welfare Act. The facility must develop, document and follow a species appropriate plan for environmental enhancement adequate to promote the psychological well-being of birds. The plan must be approved by the attending veterinarian, and at a minimum must address social grouping, environmental enrichment, special considerations, restraint, and exemptions to the plan according to regulation and be in accordance with currently accepted professional standards.

Correct by: 02/05/2024

This inspection and exit interview were conducted with the manager and president.

Additional Inspectors:

Geoffrey Olsen, VETERINARY MEDICAL OFFICER

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL OFFICER

Date:
02-FEB-2024

Received by Title: Licensee

Date:
02-FEB-2024



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
3769	93-C-0504	002	ROBERTA KIRSHNER	08-JAN-2024

Count	Scientific Name	Common Name
000001	<i>Vulpes vulpes</i>	RED FOX (INCLUDES SILVER FOX & CROSS FOX)
000004	<i>Panthera pardus</i>	LEOPARD
000001	<i>Neofelis nebulosa</i>	CLOUDED LEOPARD
000004	<i>Panthera leo</i>	LION
000001	<i>Puma concolor</i>	PUMA / MOUNTAIN LION / COUGAR
000001	<i>Caracal caracal</i>	CARACAL
000001	<i>Leptailurus serval</i>	SERVAL
000001	<i>Lynx lynx</i>	NORTHERN/EURASIAN LYNX
000001	<i>Prionailurus viverrinus</i>	FISHING CAT
000010	<i>Panthera tigris</i>	TIGER
000002	<i>Odocoileus hemionus</i>	MULE DEER
000005	<i>Ursus americanus</i>	NORTH AMERICAN BLACK BEAR
000001	<i>Ursus arctos</i>	BROWN BEAR
000001	<i>Bassariscus astutus</i>	RINGTAIL
000002	<i>Nasua narica</i>	WHITE-NOSED COATI
000001	<i>Notamacropus rufogriseus</i>	BENNETT'S WALLABY / RED-NECKED WALLABY
000002	<i>Lemur catta</i>	RING-TAILED LEMUR
000003	<i>Panthera leo X P. tigris</i>	LION X TIGER HYBRID / LIGER / TIGON
000001	<i>Canis lupus</i>	GRAY WOLF / GREY WOLF / TIMBER WOLF
000001	<i>Acinonyx jubatus</i>	CHEETAH
000001	<i>Lynx rufus</i>	BOBCAT
000002	<i>Potos flavus</i>	KINKAJOU
000001	<i>Canis latrans</i>	COYOTE
000003	<i>Mustela putorius furo</i>	DOMESTIC FERRET
000004	<i>Ara ararauna</i>	BLUE-AND-YELLOW MACAW / BLUE-AND-GOLD MACAW
000001	<i>Ara macao</i>	SCARLET MACAW
000001	<i>Ara, Anodorhynchus, Primolius, Diopsittaca spp hybrid</i>	MACAW HYBRID
000001	<i>Ara militaris</i>	MILITARY MACAW
000002	<i>Felis catus</i>	CAT ADULT
000002	<i>Urocyon cinereoargenteus</i>	GRAY FOX / GREY FOX
000002	<i>Petaurus breviceps</i>	SUGAR GLIDER
000064	Total	



United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: 3769
Inspection Date: 08-Jan-2024

Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
3769	93-C-0504	002	ROBERTA KIRSHNER	08-JAN-2024



Inspection Report

Roberta Kirshner
P.O. Box 841
Durham, CA 95938

Customer ID: **3769**
Certificate: **93-C-0504**
Site: 002
ROBERTA KIRSHNER

Type: FOCUSED INSPECTION
Date: 12-FEB-2024

3.129(a) Direct

Feeding.

At the previous inspection in early January, "Shyra" the young tiger born at the facility on Father's Day 2023, was documented to have weakness in the hind end and the attending veterinarian referred the animal to UC Davis for evaluation. On 7 February 2024 the weakness and muscle loss in both her back legs was evaluated at UC Davis and "findings suggested that Shyra has metabolic bone disease and that she has sustained several fractures due to this metabolic condition... Metabolic bone disease (MBD) is a general term for conditions that cause weak bones and is commonly due to calcium-deficient diets such as boneless meat without appropriate supplements." Preliminary findings of the radiology report included: a complete short oblique comminuted fracture of the right femur with slight remodeling, chronic fractures of both tibia in several locations, fracture of the right ilium, and right metacarpal as well as angular deformities of the long bones bilaterally that appear chronic (greater than two weeks ago). During inspection, facility provided the labeled bags of supplements they were feeding that were not available during the last inspection: Mazuri slab meat vitamin manufactured March 11, 2019 and Mazuri whole prey vitamin manufactured July 1, 2020. Typically Mazuri supplements are considered expired 1 year after manufacture.

At the last inspection a plastic container was produced that was hand labeled Mazuri slab meat vitamins, and 2 grams per meal (2-3 lbs of various meat) of the supplement was demonstrated as the supplementation. The label guidelines for Mazuri slab meat supplement is 9 grams/pound of meat, so each meal should have been supplemented at 18-27 grams per meal. The facility does not have any records of the amount of supplement provided or the mix of meat/bone in chicken fed to this animal, including the addition of whole rabbits since the last inspection.

The Animal Welfare Act requires that the food shall be wholesome, palatable, and free from contamination and of sufficient quantity and nutritive value to maintain all animals in good health. "Shyra" has metabolic bone disease most likely caused by lack of calcium supplementation in the diet which has caused her weakness and the radiologically confirmed chronic fractures. On inspection "Shyra" did not have normal ambulation, she had progressive weakness, walking a few steps with her hind end lower than her front end and then dragging her hind legs behind her. Multimodal pain medication was prescribed by UC Davis, as it is presumed that the fractures associated with her condition are painful. Appropriate supplementation must be provided to maintain animals in good health.

Correct by noon Pacific time 14 February 2024

This inspection and exit interview were conducted with the licensee and manager.

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care

Date:
12-FEB-2024

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:
12-FEB-2024



Inspection Report

Additional Inspectors:

Geoffrey Olsen, VETERINARY MEDICAL OFFICER

Laurie Gage, Field Zoological Species Specialist

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
OFFICER

Date:
12-FEB-2024

Received by Title: Licensee

Date:
12-FEB-2024



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
3769	93-C-0504	002	ROBERTA KIRSHNER	12-FEB-2024

Count	Scientific Name	Common Name
000001	<i>Panthera tigris</i>	TIGER
000001	Total	



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P.O. Box 841
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Customer ID: **3769**
Certificate: **93-C-0504**
Site: 002
ROBERTA KIRSHNER

Type: ROUTINE INSPECTION
Date: 12-FEB-2024

2.40(b)(3)

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

Under the Animal Welfare Act, a mechanism of direct and frequent communication is required so that timely and accurate information on problems of animal health, behavior, and well-being is conveyed to the attending veterinarian. During inspection, we reviewed the records and the preliminary report from UC Davis regarding the tiger cub and are continuing to evaluate the situation.

Facility has intermittent notes on daily observations from the volunteers that feed the animals: on 7 February a rub mark was noticed on Isaac the lion x tiger hybrids' left front leg. Over the next few days the wound on Isaac is documented to have progressed to a "nickle sized scrape" on 9 February 2024 and on 11 February 2024 the "scratch on front a little bigger". On the day of inspection 12 February, there were two wounds 3x2 inches with serosanguinous discharge on the front left leg of Isaac which appeared to be older and according to the facility representative, had not been communicated to the AV.

Leyah the lion had a wound on the face, under the right eye that appeared fresh and had not been reported to the attending veterinarian. Trixie the deer had reopened wounds that were reported to the attending veterinarian and had been under treatment directed by the vet. On 7 February the scabs had "peeled back" and then had been "almost healed" on 9 February but on inspection on 12 February the wound appeared to have reopened and it had not been communicated to the AV.

All animals should be observed on a daily basis, with any problems conveyed to the attending veterinarian in a timely manner. Failure to consult with a veterinarian, and provide appropriate diagnostics and treatment can result in a poor outcome for animals.

Correct by 14 February 2024.

3.153(a)(1)(i)

Repeat

Primary enclosures.

The Macaw outdoor aviary still has sharp points on the metal nest boxes. The metal nest boxes have chewed, irregular sharp edges on the top and corner perching areas. All 8 large macaws were free flighted in the enclosure with access to

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL OFFICER

Date:
13-FEB-2024

Received by Title: Licensee

Date:
13-FEB-2024



Inspection Report

the sharp points. The primary enclosure must be constructed and maintained so that they have no sharp points that could potentially injure the birds.

This inspection and exit interview were conducted with the manager and licensee.

Additional Inspectors:

Geoffrey Olsen, VETERINARY MEDICAL OFFICER

Laurie Gage, Field Zoological Species Specialist

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
OFFICER

Date:
13-FEB-2024

Received by Title: Licensee

Date:
13-FEB-2024



Species Inspected

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3769	93-C-0504	002	ROBERTA KIRSHNER	12-FEB-2024

Count	Scientific Name	Common Name
000001	<i>Vulpes vulpes</i>	RED FOX (INCLUDES SILVER FOX & CROSS FOX)
000004	<i>Panthera pardus</i>	LEOPARD
000001	<i>Neofelis nebulosa</i>	CLOUDED LEOPARD
000004	<i>Panthera leo</i>	LION
000001	<i>Puma concolor</i>	PUMA / MOUNTAIN LION / COUGAR
000001	<i>Caracal caracal</i>	CARACAL
000001	<i>Leptailurus serval</i>	SERVAL
000001	<i>Lynx lynx</i>	NORTHERN/EURASIAN LYNX
000001	<i>Prionailurus viverrinus</i>	FISHING CAT
000010	<i>Panthera tigris</i>	TIGER
000002	<i>Odocoileus hemionus</i>	MULE DEER
000003	<i>Ursus americanus</i>	NORTH AMERICAN BLACK BEAR
000001	<i>Ursus arctos</i>	BROWN BEAR
000001	<i>Bassariscus astutus</i>	RINGTAIL
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000001	<i>Notamacropus rufogriseus</i>	BENNETT'S WALLABY / RED-NECKED WALLABY
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000001	<i>Canis lupus</i>	GRAY WOLF / GREY WOLF / TIMBER WOLF
000001	<i>Acinonyx jubatus</i>	CHEETAH
000001	<i>Lynx rufus</i>	BOBCAT
000002	<i>Potos flavus</i>	KINKAJOU
000003	<i>Mustela putorius furo</i>	DOMESTIC FERRET
000005	<i>Ara ararauna</i>	BLUE-AND-YELLOW MACAW / BLUE-AND-GOLD MACAW
000001	<i>Ara macao</i>	SCARLET MACAW
000001	<i>Ara, Anodorhynchus, Primolius, Diopsittaca spp hybrid</i>	MACAW HYBRID
000001	<i>Ara militaris</i>	MILITARY MACAW
000002	<i>Petaurus breviceps</i>	SUGAR GLIDER
000057	Total	



United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: 3769
Inspection Date: 12-Feb-2024

Species Inspected

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3769	93-C-0504	002	ROBERTA KIRSHNER	12-FEB-2024



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Customer ID: **3769**
Certificate: **93-C-0504**
Site: 002
ROBERTA KIRSHNER

Type: FOCUSED INSPECTION
Date: 14-FEB-2024

2.40(b)(2) Repeat

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

"Shyra" the tiger cub had been seen at UC Davis and the Exercise Restriction plan of the specialist was to ensure that she had "access to bedding that is safe (and not at risk of ingestion) that provides adequate padding (ex. straw/hay)". As we confirmed on the day of the inspection, the Attending Veterinarian had discussed the UC Davis preliminary report and directed that the facility should follow UCD's recommendations on rest and limited movement. On this inspection, Shyra's bedding consisted of a carpet for traction with 2-3 sheets and what appeared to be a fleece blanket. At the previous inspection Shyra had a sheet, blanket, a similar fleece blanket and additionally a pillow in her enclosure that was not present today. Discussion with the facility revealed that Shyra had shredded the pillow, and we discussed that the sheets/fleece blanket in her enclosure were also an ingestion risk and did not provide adequate padding. Facility should follow the directions of the veterinarians to appropriately treat the diseases and injuries that Shyra has.

Correct by 16 February 2024

This inspection and exit interview were conducted with the licensee and the manager.

Additional Inspectors:

Geoffrey Olsen, VETERINARY MEDICAL OFFICER

Ashley Alger

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL OFFICER

Date:
16-FEB-2024

Received by Title: Facility Representative

Date:
16-FEB-2024



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
3769	93-C-0504	002	ROBERTA KIRSHNER	14-FEB-2024

Count	Scientific Name	Common Name
000001	<i>Panthera leo X P. tigris</i>	LION X TIGER HYBRID / LIGER / TIGON
000001	<i>Panthera tigris</i>	TIGER
000001	<i>Panthera leo</i>	LION
000001	<i>Odocoileus hemionus</i>	MULE DEER
000004	Total	



Inspection Report

Roberta Kirshner
P.O. Box 841
Durham, CA 95938

Customer ID: **3769**
Certificate: **93-C-0504**
Site: 002
Roberta Kirshner

Type: ROUTINE INSPECTION
Date: 14-MAY-2024

3.153(a)(1)(i) Repeat

Primary enclosures.

Sharp points were found in 1 large outdoor aviary containing macaws. Two of the wood nest boxes in the Macaw flight had been chewed down exposing sharp edges of the screws on the top edge of the box. All 4 large macaws were free flighted in the enclosure with access to the sharp points. The primary enclosure must be constructed and maintained so that they have no sharp points that could potentially injure the birds.

3.158(d)

Cleaning, sanitization, housekeeping, and pest control.

In the macaw outdoor enclosure, there were 2 songbird nests built between the fence top and the cover, and the avian pests were freely entering and leaving the enclosure, contaminating the food and water. A safe and effective program for the control of insects, ectoparasites and avian and mammalian pests must be established and maintained so as to promote the health and well-being of the birds and reduce contamination by pests in animal areas.

Correct by 24 May 24

This inspection and exit interview were conducted with the licensee and manager.

Additional Inspectors:

Geoffrey Olsen, VETERINARY MEDICAL OFFICER

Prepared By: KATHARINE FRANK
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL OFFICER

Date:
21-MAY-2024

Received by Title: Licensee

Date:
21-MAY-2024



Species Inspected

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3769	93-C-0504	002	Roberta Kirshner	14-MAY-2024

Count	Scientific Name	Common Name
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000001	<i>Prionailurus viverrinus</i>	FISHING CAT
000006	<i>Panthera tigris</i>	TIGER
000002	<i>Odocoileus hemionus</i>	MULE DEER
000003	<i>Ursus americanus</i>	NORTH AMERICAN BLACK BEAR
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000001	<i>Notamacropus rufogriseus</i>	BENNETT'S WALLABY / RED-NECKED WALLABY
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000003	<i>Ara ararauna</i>	BLUE-AND-YELLOW MACAW / BLUE-AND-GOLD MACAW
000001	<i>Ara, Anodorhynchus, Primolius, Diopsittaca spp hybrid</i>	MACAW HYBRID
000001	<i>Ara militaris</i>	MILITARY MACAW
000045	Total	